

NYSDOL Unemployment Insurance

1-888-209-8124

www.labor.ny.gov/UnemploymentAssistance.shtm

NYSDOL is experiencing a massive increase in volume.

The State is working to alleviate the significant pressure the influx of unemployment claims has created on the workforce system. Therefore, the New York State Department of Labor has just released a new schedule for individuals filing new Unemployment Insurance Claim by phone or web. As a reminder the 7 day waiting period has been waived.

The day you file is based on the **first letter of your last name**, and filing later in the week will not delay payments or affect the date of your claim. Claims are effective on the Monday of the week of filing:

- A-F: Monday
- G-N: Tuesday
- O-Z: Wednesday
- If you missed a filing day, claim on Thursday or Friday

Hours: Monday-Thursday 8am-7:30pm
 Friday 8am-6pm
 Saturday 7:30am-8pm

Everyone who is entitled to NYS Unemployment benefits will receive them in a timely manner back to their layoff date.

NY Gov ID Assistance (forgotten passwords, etc): 1-800-833-3000

Key Bank Payment Card Service: 1-866-295-2955