WELCOME TO A NEW YEAR Message from the 2017 Board Chair



John M. Ahearn 2017 Board Chair

new year brings the opportunity for a fresh start. Here at the Chamber we're striving every day to provide the foundation for YOUR fresh start in 2017.

First, I'd like to thank you for the opportunity to serve

our growing organization during the upcoming year. As chief financial officer at Rifenburg Construction, Inc., I know what it's like to plan for a new year, to organize priorities and to set corporate goals. Let the Chamber help you achieve YOUR goals for the coming year:

- » Market your business or nonprofit costeffectively. The Chamber has digital, print and direct mail marketing packages customized to fit every budget.
- » Make quality connections and attract potential customers. Attend Chamber networking events with table topics, rotation seating and facilitated
- » Use training and education to inform and empower your staff and yourself. Chamber workshops and seminars feature a host of topics like sales, communications, teamwork, diversity and more, led by top-notch presenters. The Chamber is the region's business resource for quality professional development,

from our award-winning Leadership Institute to our popular Wonder Women Mentoring events. On tap this year are more CEO Roundtables and our "Ask the Expert" series. All of these programs feature regional professionals sharing their experiences and strategies, providing valuable expertise and reaching out to connect face-to-face with our members.

» Partner with the Chamber to grow and expand your business. The economy of Rensselaer County is a vibrant one. Let the Chamber help you navigate the paths to success, including site location, government regulations and capital financing.

If you wonder how our Chamber gets ideas for programs and services, we get them from YOU. We ask what you need to succeed and then we craft solutions to your challenges. Our organization is member-focused and driven by you. In fact, our event with The HUMOR Project, "The Laughing-Leading Link: Taking Your Job Seriously and Yourself Lightly,' is the result of member input and suggestions. Contact us by phone, by email or in person (see you at an upcoming event).

On a final note, I'd like to emphasize that the best way to benefit from your Chamber membership is to get involved. Like any important investment, the more you put into it, the more you'll get out of it. It bears repeating that an organization like the Chamber exists for the benefit of its membership and the greater good of our communities. Attend a program, join a committee, start networking.

On behalf of the Chamber board and staff, we wish you a happy, healthy and rewarding new year!

UPCOMING EVENTS

2017 County Executive's Breakfast on January 19



eserve your seat at the annual County Executive's Breakfast with Rensselaer County Executive Kathleen Jimino. She will report on the status of local economic development initiatives and what the future holds for the region. An informative way to start your new year! Reserve your seat now; this popular event sells out each year. Sponsored by the Rensselaer County IDA. RENSSELAER

County Executive's Breakfast is on Thursday, January 19 at the Comfort Inn & Suites, 99 Miller Road in Schodack. Sign up online at renscochamber.com/events. Registration and breakfast at 7:30 a.m.; program 8-9 a.m. \$35 for members; \$50 for walk-in members; \$70 for future members.

COUNTY

Chamber's Meet the Legislators on February 16

tate representatives will participate in an informative panel discussion at the Chamber's upcoming **Meet the Legislators Luncheon**. Join us as we meet our region's New York State Senate and Assembly members and discuss topics such as ethics in government, budget issues, business regulations, upstate revitalization initiatives and more. Our participants are (above







right, I-r) New York State Senators Neil D. Breslin and Kathleen A. Marchione and New York State Assemblymen John T. McDonald III and Steven McLaughlin.

Meet the Legislators Luncheon is on Thursday, February 16 at the Hilton Garden Inn, 235 Hoosick Street in Troy. Sign up online at renscochamber.com/events. Registration and lunch at 11:30 a.m.; program 12-1 p.m. \$35 for members; \$50 for walk-in members; \$70 for future members. Sponsored by Express Scripts.



ASK A BOARD MEMBER: Investing in Downtown Communities

Larry Novik is Director of Business Development at Bonacio Construction, one of the largest developers in the region. During his 17 years with the company, he has served in a variety of positions from project manager to



director of operations. In his current position, Larry is responsible for identifying and shepherding new opportunities through the preliminary design and pro-forma stages, to the point where they are buildable projects. He works to develop win-win investment projects that drive downtown vitality and fuel creative mixed-use economic development projects, benefiting entire communities.

Q: Why does Bonacio Construction choose to invest in the region?

A: We take on a wide variety of projects but we love the challenge of urban infill and revitalization. The national trends towards downtown living and walkability are well established. The architecture and sense of place in the region's small cities is amazing and lends itself naturally to those trends. The work we do to recreate spaces that attract new residents and businesses to our downtowns is particularly rewarding.

Q: What are the region's advantages and challenges from an economic development view?

A: The Rensselaer County region has exciting momentum right now – it's great to see so many people choosing to move back to downtown communities, as well as the new restaurants and retail businesses that provide the support services people want. The primary challenge faced by investors is that the revenue streams of these projects are still lagging behind the more expensive costs of urban development so projects are difficult to make work without subsidies like grants and other programs.

Q: How does the future look for Rensselaer County and Bonacio's investments here?

A: We see a tipping point in the future (and we think it looks great!) so we are continuing to invest in that belief. Our hope is that the municipalities and communities we work with continue to actively encourage and promote the continuation of this forward momentum.

"Ask a Board Member" is a monthly Q&A featuring members of the Chamber's Board of Directors.



The Rensselaer County Regional Chamber of Commerce is a business, civic and economic development alliance that strives to enhance the economic vitality of Rensselaer County and the neighboring Gateway communities of Cohoes, Green Island, Waterford and Watervliet. The Chamber seeks to improve the quality of life within the community for both residents and businesses.

"insight" is published monthly. Submissions are considered for publication based upon content and space availability.

Kate Ollier, President 90 Fourth Street, Suite 200, Troy, NY 12180 Telephone: 518.274.7020 renscochamber.com

Editor: Doreen M. Ercolano | Co-Editor: Staci O'Neill Design: Spiral Design Studio, LLC



Printed on recycled paper.

NEW MEMBERS

Phinney Design Group Architects

Rep: Whitney Shafer 142 Grand Avenue Saratoga, NY 12866 Phone: 518.587.7120 phinneydesign.com

Hoosick Local Development Corp.

Marketing Rep: Bill Johnston 273 Breese Hollow Road Hoosick Falls, NY 12090 Phone: 518.339.5970 hoosickldc.org

Child Care Center Software, Inc.

Software Consultants Rep: Gaye Weinberger 24 Fourth Street Suite 100 Troy, NY 12180

Phone: 877.846.2227, ext. 700

SCCC Workforce Development and Community Education

Education Rep: Denise Zieske 201 State Street Kindl Building Schenectady, NY 12305 Phone: 518.595.1101

Mission Accomplished

Employment Training Service Rep: Carmen Duncan 706 Madison Avenue Albany, NY 12208 Phone: 518.207.0209 matransitionservices.org

Grow Your Seasons

Marketing Rep: Catherine Jura 8 Oxford Circle Troy, NY 12180 Phone: 518.235.6057 growyourseasons.com

The Daily Gazette

Newspapers Rep: Randy Lewis 2345 Maxon Road Extension Schenectady, NY 12308 Phone: 518.395.3188 dailygazette.com

American Heart Association

Non-Profit Organizations Rep: Kim Sheedy 4 Atrium Drive Albany, NY 12205 Phone: 518.626.8750 capitalregionheartwalk.org

NY Wine & Liquor Warehouse

Liquor Stores Rep: Rebecca Southwood 75 Vandenburgh Avenue Troy, NY 12180 Phone: 518.330.2426

O'Briens Public House

Restaurants/Banquet Facilities Rep: Terry M. O'Brien 43 Third Street Troy, NY 12180 Phone: 518.874.1734

King Piano Moving

Pianos - Tuning & Repair Rep: Sean King 852 Broadway Rensselaer, NY 12144 Phone: 518.316.1305 kingpianomoving.com

Recovery Sports Grill East Greenbush

Restaurants Rep: Erich Campolungo 279 Troy Road East Greenbush, NY 12061 Phone: 518.461.4057 recovery sports grill.com

MEMBER NEWS



Linium Recruiting's Albany office was named among the "Best Places to Work in New York's Capital Region" by the Albany Business Review. The company was chosen based on high employee ratings that showed Linium staff is engaged and fulfilled at work.

"As a company in the people business, Linium is particularly proud of this recognition, which demonstrates expertise and commitment to building strong workplace cultures," said Miriam Dushane, managing director (photo above). Visit liniumrecruiting.com.

Community Resource Federal Credit Union (CRFCU) has been named one of the "Best Places to Work in New York's Capital Region," according to the Albany Business Review's annual ranking. CRFCU was one of more than 100 companies to qualify for the listing based on an independent, confidential survey of its employees' overall satisfaction. Visit communityresource.coop.

architecture+ announced Mariel Hilowitz has joined the firm as an interior designer. She will work on a wide range of projects in healthcare, education, government, cultural and community organizations. Visit aplususa.com.



BBL Hospitality has opened the doors of its 12th Recovery Sports Grill with a ribboncutting (photo above). The restaurant, located in the Rensselaer County Plaza in East Greenbush, is part of BBL's 'Gen 3' style with modern finishes, a 100+ inch projection screen and a new menu, featuring guest favorites as well as brand new items. Visit recoverysportsgrill.com.



The Beer Diviner Taproom & Market celebrated a ribboncutting and grand opening celebration at 461 Broadway in Troy (photo above). With production in Petersburgh, The Beer Diviner is a farm brewery with a wide selection of craft beers, ales and gruit. Visit thebeerdiviner.com.

Mission Accomplished Transition Services is taking applications for its College and Room Essentials (C.A.R.E) Initiative, which eases the financial burden for students going away to school. Eligible students can receive a bin filled with college necessities, including classroom and personal care items, to help them get started on campus. Applications are accepted through May 13 for the fall 2017 semester. Visit matransitionservices.org.



Wojeski & Company CPAs, PC welcomes Christina Kokoras (photo left) as a senior staff accountant responsible for individual and corporate client tax compliance. She brings sixteen years of tax and accounting experience to the firm. Visit wojeskico.com.

CDPHP announced two promotions: Brian J. Morrissey to president, Practice Support Services, LLC and executive vice president, Partner Solutions; and Brian O'Grady to executive vice president, Commercial Business and chief marketing officer. Visit cdphp.com.

Sandler Training announced Matthew Scarchilli, business entrepreneur and long-time Sandler-trained sales professional, as the new authorized franchisee owner and CEO of Sandler Training Systems of the Greater Capital Region. Scarchilli formed Winning Process, LLC to acquire the franchise. He will maintain existing staff and expand Sandler Training throughout the Tech Valley region. Visit www.winningprocess.sandler.com.

events calendar 2017

JANUARY FEBRUARY

Wednesday • 1/11 **Member Benefits Breakfast**

This no-cost program is great for new members, your employees or anyone who wants to make the most of Chamber membership and discover all of our valuable benefits. Meet our staff and bring plenty of business cards to distribute. Great networking opportunity! No charge; registration requested. At the Chamber in the first floor conference room.

Thursday • 1/19 County Executive's Breakfast

Find out what's ahead in 2017 for businesses in Rensselaer County and the status of significant local economic development initiatives. Reserve your seat now; this popular event sells out each year. At the Comfort Inn & Suites, 99 Miller Road in Schodack. Sponsored by the Rensselaer County IDA.

Wednesday • 1/25

NetworkingPlus Luncheon

Get connected, develop leads and build relationships at this fast-paced networking event. Topic-driven themes, ambassador facilitators and three table rotations make for more opportunities. Registration 11:30 a.m.; program 12-1:15 p.m. At The Franklin Terrace Ballroom, 126 Campbell Avenue in Troy.

DID YOU KNOW?

The number one reason members join the Chamber is to network. That means our events and programs are chock full of motivated regional professionals looking to connect with YOU and your business!

Tuesday • 2/7 The HUMOR Project Presents The Laughing-Leading Link: Taking Your Job Seriously and Yourself Lightly

This fast-paced, fun-filled, FUNomenal presentation will include a combination of learning-filled, laughter-fueled, powerful principles and amusing anecdotes to help you see the connection between the bottom line and the funny line. Presented by Dr. Joel Goodman, founder of The HUMOR Project, Inc. Cost is \$50 members: \$75 walk-in members: \$100 future members. Registration and breakfast 7:30 a.m.; program 8-9:30 a.m. At the Hilton Garden Inn, 235 Hoosick Street in Troy. Sponsored by CDPHP.

Thursday • 2/16 Meet the Legislators Luncheon

Join us for an informative panel discussion of the timely issues facing our local communities. Our participants are NYS Senators Neil D. Breslin and Kathleen A. Marchione and NYS Assemblymen John T. McDonald III and Steven McLaughlin. At the Hilton Garden Inn, 235 Hoosick Street in Troy. Sponsored by Express Scripts.

Tuesday • 2/28

Wonder Women Mentoring Breakfast

Back by popular demand, this event will inspire you to harness your powers, build your network and find your own wonder women of support. A series of three 20-minute roundtables, group discussions and more, led by leading wonder women of the region. Timely topics about today's challenges. Registration and breakfast at 7:30 a.m.; program 8-9:30 a.m. At The Century House, Route 9 in Latham. Sponsorships available.

ADDITIONAL INFO

TIMES:

All breakfast events have registration and breakfast at 7:30 a.m., with the program from 8-9 a.m. (unless otherwise noted).

All luncheon events have registration and lunch at 11:30 a.m., with the program from 12-1 p.m. (unless otherwise noted).

COSTS:

All programs are \$35 (unless otherwise noted) for members who have pre-registered. The cost for walk-in members is \$50. The cost for future members is \$70 (unless otherwise noted).

No-shows will be billed; 24-hour notice is required for all cancellations.

Register online at:

renscochamber.com/events

Questions?

Contact Gabrielle Polce **Events Manager** 518.687.1238 gpolce@renscochamber.com

If you have special requirements, please contact us one month prior to event to ensure we are able to provide for your needs.

BOARD OF DIRECTORS

Welcome New Board Members for 2017-19

he Chamber extends a warm welcome to the newest members of its Board of Directors, elected in December. Each has a three-year term, beginning in January 2017 (a full listing of the Chamber Board of Directors is on page four). We look forward to working with these talented and diverse professionals as we continue to grow the Chamber and serve our membership. The newly elected board members are:

Kelli Arnold KeyBank, NA

Victoria Carosella Baecker CDPHP

Lisa Despart
Action Window Cleaning Co., Inc.

Michael E. Ginsberg, Esq.

Pattison, Sampson, Ginsberg & Griffin, PC

architecture+

Kate Otis

Alison Leonard

DeCresente Distributing Co., Inc.

Dr. Donna WatsonEnlarged City School District of Troy

PRIZE WINNERS ANNOUNCED Chamber Gives Away Two \$1,000 Packages

The Chamber has picked the winners of two customized marketing packages valued at \$1,000 each! It's our way of saying "thank you" to our great membership. Congratulations to Verdile's Restaurant, 572 Second Avenue in Troy, (*verdile.com*) and the Arts Center of the Capital Region, 265 River Street in Troy



(*artscenteronline.org*). The winners will meet with the Chamber's marketing staff to develop a package to meet their specific marketing and business goals.

You don't have to be a contest winner to take advantage of our customized packages, designed for your individual goals and budget. Marketing packages may include digital and print marketing, tickets to events and opportunities to showcase your business as a sponsor or expo booth participant.

Our Chamber specializes in customer service; contact us today and we'll set up a personalized meeting at your location or ours. Contact the Chamber's Events Manager Gabrielle Polce at gpolce@renscochamber.com or 518.687.1238.

Check Out These Chamber Benefits

CELEBRATIONS & MILESTONES

Is 2017 a celebratory year for your business or organization? The Chamber and our Economic Development Partnership (EDP) are here to support your next grand opening or milestone celebration. We can assist you with invitations to media representatives and elected officials, provide you with resources for refreshments and



entertainment and include your news in our print and digital communications and social media. Give us a call six weeks in advance to confirm your date. Questions? Contact Communications & Web Strategies Manager Staci O'Neill at soneill@renscochamber or 518.687.1243.

V

UALBANY MBA SCHOLARSHIP PROGRAM

Offered through a partnership with the University at Albany School of Business and the Chamber, MBA scholarships allow working professionals to earn an MBA in less than two years by attending a class every other weekend. Students come from diverse backgrounds, yet all have the desire to further their education and expand their opportunities while pursuing their respective careers. For information, visit *albany.edulbusiness* or contact the Chamber at 518.274.7020.



CONSTANT CONTACT DISCOUNT

Chamber members receive exclusive savings on Constant Contact's entire suite of online tools: *Email Marketing* to get your audience's attention and retain it;



Social Campaigns to attract and engage fans and followers; Event Marketing from promotion to online registration; Online Surveys and more. Sign up through our representative Erik Bunaes at erik@ endorphinadvisors.com and receive a discount of up to 25%, even if you're already a Constant Contact customer.



ENERGY ALLIANCE

The Chamber's Energy Alliance program, administered by EnergyNext, gives members the opportunity to lower energy bills by choosing more competitive rates. There is no cost to sign up or to participate. Through the alliance you'll secure fixed rates from carefully selected top-tier energy suppliers, giving you money-saving options and peace of mind. Visit *renscochamber.com* or contact the Chamber's Membership Manager Maureen McGuiness at mmcguiness@renscochamber.com or 518.687.1244.

For a full listing of member benefits, visit renscochamber.com.

spotlights



Albany Med EmUrgentCare,

located on Hoosick Road in Brunswick, is a professional medical facility providing unscheduled treatment for urgent and non-urgent illnesses and injuries for patients of all ages.

EmUrgentCare is open 9 a.m. to 9 p.m. every day of the year. Emergency medicine-trained

providers offer expert treatment for common ailments including ear, sinus and throat infections, asthma, cuts and lacerations, tick and other insect bites, rashes and any other seasonal ailments. In addition, digital x-ray capabilities on-site help medical providers diagnose sprains and fractures. Occupational medicine services will be provided to local employers with the focus on getting employees back to work in good health. As with all EmUrgentCare facilities, no appointments are necessary.

The 4,500-square-foot facility in Brunswick is the fifth location for Albany Med's expanding EmUrgentCare Division. Albany Med EmUrgentCare's other locations throughout the region are on Wolf Road in Colonie, US Route 9W in Coxsackie, Saratoga Road in Glenville (in the Socha Plaza) and on US-Route 9W in Saugerties.

ALBANY MED EMURGENTCARE
730 HOOSICK ROAD | BRUNSWICK, NY 12180
PH: 518.264.2232 | EMURGENTCARE.COM
FACEBOOK.COM/EMURGENTCARE | EMURGENTCARE.COM



For more than 70 years, **miSci** has offered exhibits, programs and activities that entertain, inform and challenge individuals of all ages. An early proponent of STEM eduction, the museum is committed to hands-on, minds-on experiences that build knowledge and spark imaginations with the

wonders of science. The generous support of members, friends and corporate sponsors enables miSci to continue to offer high-quality programming that underscores its mission: "To inspire people to celebrate and explore science and technology, past, present and future."

The Challenger Learning Center at miSci is a state-ofthe-art STEM learning facility presenting simulated space missions for ages 3 to adult. Based on NASA astronaut training, visitors take on the roles of crew members, fulfilling essential tasks and conducting critical experiments for mission



success. The center offers five different group missions, providing a unique learning opportunity for students and an unforgettable setting for private parties, scout troops and community groups.

The Challenger Learning Center is an out-of-this-world environment for corporate events, retreats and team-building exercises. Regional businesses of all sizes can support the center by donating funds for underserved classrooms to participate in an experience or mission, with gifts starting at just \$250.

MiSci members – individuals and corporations – enjoy a wide range of benefits, including free admission to nearly 300 science centers and museums nationwide. For more information, visit the museum's website.

15 NOTT TERRACE HEIGHTS | SCHENECTADY, NY 12308 PH: 518.382.7890 | MISCI.ORG

Complimentary Spotlights are awarded by random drawing at Chamber events. To purchase a Spotlight, contact Maureen McGuiness at mmcguinness@renscochamber.com. Members must be in good standing and not have been featured within the past 24 months.

insight into...

Chamber's Van Rensselaer Fund

Looking for a great way to make a corporate or personal investment in the quality of life of our communities? A gift to the "Van Rensselaer Fund - Rensselaer County **Regional Chamber of Commerce**" allows the Chamber to receive funding for member-focused initiatives, helping our organization to provide scholarships for educational and entrepreneurial programs as well as supporting the arts and culture. Gifts of all levels make a valuable difference and donations may be designated for specific purposes. Donors enjoy the tax benefits of a charitable contribution. Contact the Chamber at 518.274.7020. We appreciate your support!

REGIONAL CHAMBER of COMMERCE S I N C E 1 9 0 0

"Serving New York's Tech Valley"

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2017 BOARD OF DIRECTORS

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KELLI ARNOLD KeyBank, NA

VICTORIA CAROSELLA BAECKER **CDPHP**

CHRISTOPHER BURKE* Unity House of Troy, Inc.

LISA DESPART Action Window Cleaning Co., Inc.

MICHAEL A. DIACETIS* National Grid

MICHAEL E. GINSBERG, ESQ.* Pattison, Sampson, Ginsberg & Griffin, PC

IAN GLASGOW Next Advance, Inc

LAUREN GROFF* Groff NetWorks, LLC

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LARRY NOVIK

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KATE OTIS DeCrescente Distributing Co., Inc.

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NICOLE STEIN* SEFCU

JEFFREY VUKELIC Saratoga Eagle Sales & Service

DR. DONNA WATSON Enlarged City School District of Troy

* Executive Committee members.

THE HUMOR PROJECT PRESENTS

Taking Your Job Seriously and Yourself Lightly

oin us for a fast-paced, fun-filled, FUNomenal presentation when The HUMOR Project Presents The Laughing-Leading Link: Taking Your Job Seriously and Yourself Lightly. Get ready for a combination of learning-filled, laughter-fueled, powerful principles and amusing anecdotes to help you see the connection between the bottom line and the funny line.

You will discover:

- » The Steve Allen Principle (the secret to developing your comic vision and finding humor in your life and work)
- » Reasons why you should be very serious about humor
- » How humor might improve the quality of both your life
- » Potent personal and professional ways to tap the positive power of humor

This is a great opportunity for you and your staff to learn from a recognized expert, Dr. Joel Goodman, founder of The HUMOR Project. In addition, the Chamber is offering a SPECIAL VALUE FOR ALL ATTENDEES: Every attendee will receive a copy of Dr. Goodman's book "Laffirmations: 1,001 Ways to Add Humor to Your Life and Work" included with their admission price. Sign up for this exciting event!

Register now for The HUMOR Project Presents The Laughing-Leading Link: Taking Your Job Seriously and Yourself Lightly on Tuesday, February 7 at the Hilton Garden Inn, 235 Hoosick Street in Troy. Registration and breakfast at 7:30 a.m.;

program 8-9:30 a.m. \$50 members; \$75 walk-in members; \$100 future members. A plan for life.

MEET OUR PRESENTER



Dr. Joel Goodman is founder of The HUMOR Project, Inc. in Saratoga Springs (HumorProject.com), which is the first organization in the world to focus on the positive power of humor. Joel is a popular presenter whose programs have tickled and touched the lives of millions all over the planet. In fact, Joel is one of only two professional speakers in the world to have presented in all 50 states and on all seven continents. Author of eight books and recipient of the International Lifetime of Laughter Achievement Award, his pioneering work has been featured in 7,000+ TV and radio shows, newspapers and magazines in 175+ countries.

EMPOWERMENT SERIES

Sponsored by CDHP.

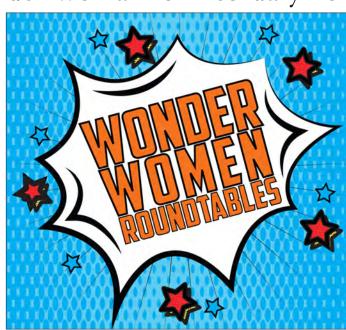
Discover Your "Wonder Woman" on February 28

earn how to harness the power within, build your professional ✓and personal networks and find inspiring mentors at the Chamber's upcoming Wonder Women Mentoring Breakfast. We're gathering top women professionals to share their experiences by hosting a series of three 20-minute roundtables for attendees, sparking lively and candid conversations about career challenges and solutions. Table hop as you meet with mentors and discover new strategies for success. Following the roundtables will be break-out sessions for even more discussion.

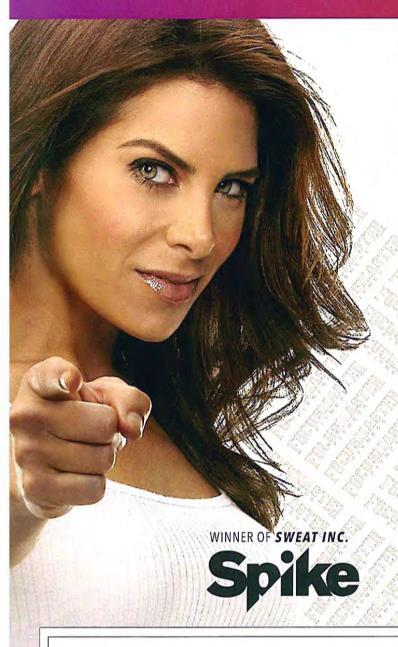
Topics include:

- » Work? Life? Balance
- » If you are competent, it's time to be confident!
- » Moving your career to the next level
- » Lessons learned: What I wish someone had told me
- » Having difficult conversations

Sign up now for an event that will give you "a-ha!" moments, new connections and take-away solutions. Bring your {superhero} cape and discover the wonder woman in you!



Register now for Wonder Women Mentoring Breakfast on Tuesday, February 28 at The Century House, Route 9 in Latham. Registration and breakfast at 7:30 a.m.; program 8-9:30 a.m. \$35 members; \$50 member walk-ins; \$70 future members. Sponsorships for this event are available now! Contact Events Manager Gabrielle Polce at gpolce@ renscochamber.com or 518.687.1238.



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